



CIO Council

Wednesday, Sept. 12, 2012

9 – noon

Commonwealth Enterprise Solutions Center (CESC)
Chesterfield Conference Room, 11751 Meadowville Lane
Chester VA 23836

- I. Welcome – CIO Sam Nixon
 - a. JLARC Rates Update
 - i. Workplace Collaboration Services (SharePoint)
 - ii. Workplace Productivity Solutions (Dynamics)
 - b. CIO presentations to JLARC, JCOTS
 - c. Project Management Summit
 - d. VCU One-on-One Interviews on VITA Customer Service
 - e. eGov Transition
 - f. Hurricane Readiness
 - II. Java – Mike Watson, VITA
 - III. Infrastructure Operations – Chad Wirz, VITA
 - a. Chronic Network Issues Program
 - i. Meeting with Verizon Senior Leadership – CIO Nixon
 - b. Server Monitoring
 - c. Server Patching
 - d. Back-up Monitoring
 - e. Windows 7
 - f. Review of Issues and Actions
 - IV. Defining a Valued Customer Experience – Zeta Wade, VITA
 - V. Revamping AITR Meetings – CIO Nixon, Council Members' Input
 - VI. Roundtable – CIO Council Members
 - VII. Adjourn
- CIO Council Meetings – Nov. 14
 - AITR Meetings – Oct. 10, Dec. 12